

University of Missouri AD Mike Alden says basketball coach Frank Haith is 'our coach'

Mike Alden discusses basketball coach at football kickoff party.

11:00 PM, Aug. 24, 2011 | Written by Alan Scher Zagier, The Associated Press

COLUMBIA -- <u>Missouri athletic director Mike Alden is standing behind the school's</u> embattled men's basketball coach -- to a point.

Frank Haith's future has come into question after Yahoo Sports reported last week that a former University of Miami booster said he paid then-Hurricanes recruit DeQuan Jones \$10,000 to attend the school with Haith's approval.

Haith spent seven years at Miami before Alden hired him in April. It was a decision that surprised and disappointed many Missouri fans, given Haith's relatively low coaching profile and his 43-69 record in the Atlantic Coast Conference.

Alden discussed Haith for the first time Wednesday at a kickoff party for Missouri football boosters. Asked by The Associated Press if he supports Haith, Alden replied, "We support the NCAA process."

The NCAA has asked Missouri to not undertake its own inquiry but instead await the results of its broader investigation into the sweeping allegations by disgraced Miami booster Nevin Shapiro.

Shapiro, who is in federal prison after being convicted of running a massive Ponzi scheme, claims to have provided cash, cars, prostitutes and other impermissible benefits to 72 Miami football players and other athletes between 2002 and 2010 with the knowledge of at least six coaches and as many as 10 athletic department employees overall.

Alden briefly touched upon the situation in his remarks to boosters, noting that Haith met with the Missouri basketball team several days ago to discuss the matter. But he also emphasized that the alleged violations occurred at another school and singled out the returning basketball players as "a great group of guys."

"He's our coach," Alden told the AP. "There's a process that he's involved with -- that we're not involved with -- so we're just going to let that play out."

Local radio ads promoting the Tiger Quarterback Club rally touted Haith's appearance at the event as recently as Monday. But the coach decided not to attend to minimize any potential distractions, said team spokesman Dave Reiter.

Alden said he remains in regular contact with Haith. The two even plan to attend a St. Louis Cardinals game together -- a two-hour drive from Columbia -- tonight.

The extensive report by Yahoo Sports on Shapiro's claims includes two photographs of the booster with Haith -- one at a swanky Miami Beach restaurant and the other showing the pair with Miami president Donna Shalala at a bowling alley accepting what Shapiro said was a \$50,000 donation to the school's basketball program. The website also obtained telephone records showing 85 calls or text messages between the two over a five-year period.

Before the story broke, basketball spokesman Reiter told Yahoo Sports that Haith assured him "he's had no involvement with this Mr. Shapiro guy. There's nothing." The website subsequently pulled that quote and replaced it with a school-issued written statement in which Haith pledged to cooperate with the NCAA but said he was "instructed ...not to comment further."

Missouri Chancellor Brady Deaton said last week that Missouri's coaching search turned up no evidence of any potential wrongdoing at Miami by Haith, whose high character was highlighted by both Deaton and Alden when the new coach was introduced in Columbia. Missouri's background check involved more than 20 people familiar with Haith, including NCAA and ACC officials, Deaton said.

ST. LOUIS POST-DISPATCH

Alden praises Haith's work

BY VAHE GREGORIAN • vgregorian@post-dispatch.com > 314-340-8199 | Posted: Thursday, August 25, 2011 12:15 am

COLUMBIA, MO. • <u>As Mizzou determines how to resolve an allegation that first-year coach Frank Haith thanked a Miami booster for a \$10,000 payment made to a recruit when Haith was coaching the Hurricanes, MU athletics director Mike Alden said Wednesday evening that he has been in constant contact with Haith and will attend the Cardinals game with him tonight.</u>

"Certainly, Frank's doing a great job. He's right there with us, and I'm working with him every single day," Alden said. "But we have to make sure that we go through the process."

Alden spoke for about 75 seconds as he hurriedly left a Tiger Quarterback Club appearance for another appointment. Haith initially was to appear but was not on hand, and Alden didn't mention Haith in his remarks to boosters as he extolled the state of MU athletics.

Alden spoke in more detail with the Columbia Daily Tribune after a news conference earlier about the impact of MU athletics on Columbia and was reported to have said if the season opened today Haith would be MU's coach.

Asked after the Quarterback Club meeting to clarify if that meant Haith would be the coach when the season begins in November, Alden said, "What I'm saying is it's a process. I don't know what the future holds on all those type things."

Such processes, he said, can be "frustrating because they take a long time." But he added, "We're going to stay to that. We're going to work in consultation and conjunction with the NCAA on their investigation of Miami."

In his first public words on the matter since a Yahoo! Sports report Aug. 16 alleging thousands of impermissible extra benefits at Miami claimed by incarcerated booster Nevin Shapiro, Alden also responded to a Tribune question about Haith's truthfulness in dealing with the report.

Before it was released, MU basketball spokesman Dave Reiter told Yahoo, "We had a chance to talk with Mr. Haith, and he's had no involvement with this Mr. Shapiro guy. There's nothing."

But the Yahoo report noted a permissible \$50,000 contribution to the basketball program, complete with a photo of Shapiro, Haith and Miami president Donna Shalala, and documented 85 phone or text exchanges between Haith and Shapiro.

If Haith lied to Reiter, it would seem to diminish Haith's believability if he denies Shapiro's specific allegation.

"I wasn't with Frank and Dave whenever Dave was making his comments; I wouldn't know because I wasn't part of that conversation," Alden told the Tribune.

Asked how Haith explained it, Alden said, "I don't usually talk about the conversations I have with folks. I just don't think that's appropriate for me to do that."

Meanwhile, the language in an NCAA committee on infractions ruling against Tennessee on Wednesday may be instructive in how the NCAA, and thus Missouri, would view Haith's status if it determines he had knowledge of the alleged payment.

While the findings that landed Tennessee on probation and imposed work restrictions on former coach Bruce Pearl were for different rules violations than alleged against Haith, the committee's wording in its judgment illustrates a key component in its broader thinking:

"Head coaches bear primary responsibility for monitoring all aspects of their programs and promoting an atmosphere for compliance. It is also presumed that head coaches know or should know of violations in their programs ..."

The Yahoo report alleged former Haith assistant Jake Morton took \$10,000 in cash from Shapiro to pay recruit DeQuan Jones.

Officials at Western Kentucky, where Morton now coaches, have said they believe Morton's word that he did not take the payment from Shapiro to a recruit.

Haith has not spoken publicly but last week issued a statement saying, "The reports questioning my personal interactions with Mr. Shapiro are not an accurate portrayal of my character."

Haith added that he looked forward to speaking with the NCAA to resolve the matter promptly. It's unclear when Haith will be interviewed by the NCAA if he hasn't been already.



Alden discusses Haith situation

By Joe Walljasper

Columbia Daily Tribune Wednesday, August 24, 2011

Missouri Athletic Director Mike Alden described the last week as "frustrating, disappointing and surprising" but said if the basketball season opened today Frank Haith would still be his coach.

Since a Yahoo! Sports report came out on Aug. 16 accusing Haith of approving a \$10,000 payment to a recruit while he was at the University of Miami, the coach and athletic director have spoken frequently.

"I was in his office yesterday, and I think he and I are going to a Cardinals game tomorrow night," Alden said. "So we've got that coming up. I've talked to him a lot. Whether it's texting or calling on the phone or stopping by his office, we visit quite a bit."

Alden spoke Wednesday after a press conference at Shiloh Bar & Grill that highlighted the impact of MU athletics on Columbia's economy, although that pleasant Chamber of Commerce moment has been the exception during a difficult week. MU officials have agreed to not conduct their own investigation of Haith that would interfere with the NCAA's probe of widespread wrongdoing at Miami, but Alden said he and his bosses are allowed to ask questions that don't impede the NCAA.

Alden described MU's role as "approaching the NCAA, asking them about timelines, trying to expedite the process, knowing this is all about the University of Miami, although it's impacting our program because of it."

Alden said the NCAA hasn't given Missouri a timeframe when it will wrap up the Haith portion of its investigation.

"I know they understand the urgency by which we're asking them," Alden said. "Once again, I'm sure there are other institutions asking the same thing. It happened at one school, but it's impacting a bunch of us. I don't know, though. I know they're listening and they're sensitive to us, but how that will move them, I don't know."

One lingering question for Missouri is whether Haith was truthful when a Yahoo! reporter sought a comment from him about his relationship with Miami's rogue booster Nevin Shapiro. In the Yahoo! account, MU basketball spokesman Dave Reiter was quoted as saying: "We had a chance to talk to Coach Haith, and he's had no involvement with this Mr. Shapiro guy. There's nothing." But when the story came out, Haith appeared in two photos with Shapiro, and Shapiro's phone records included 85 calls or text messages between the two.

Alden was asked about the discrepancy.

"I wasn't with Frank and Dave whenever Dave was making his comments," Alden said. "I wouldn't know because I wasn't part of that conversation. But certainly, if you look at it, there obviously was some level of relationship" between Haith and Shapiro. "Whether that had to do with telephone calls — the guy's a booster to their program and donated \$50,000 — but as far as that conversation with those guys, I wasn't part of that."

When asked how Haith explained the discrepancy when they spoke, the athletic director said: "I don't usually talk about the conversations I have with folks. I just don't think that's appropriate for me to do that."

As for his reaction to hearing the accusations about Haith, Alden said it didn't mesh with the glowing reports he heard about Haith during the vetting process before he was hired as Mike Anderson's replacement in April. Alden frequently mentioned Haith's character when introducing the new coach, who was a controversial hire because of his 43-69 record in the Atlantic Coast Conference while coaching at Miami.

"It's been really frustrating," Alden said. "It's been disappointing that we're dealing with these types of things. Certainly it's been surprising. So I would say frustrating, disappointing and surprising. Because, again, it's not just for me. That's a personal thing. But for our program, for Coach Haith, for our fan base, that's a pretty big bang at Mizzou."

MISSOURIAN

UPDATE: Athletics director offers qualified support of Haith

Wednesday, August 24, 2011 | 8:05 p.m. CDT; updated 10:26 p.m. CDT, Wednesday, August 24, 2011

BY ALAN SCHER ZAGIER/THE ASSOCIATED

COLUMBIA — <u>Missouri athletic director Mike Alden</u> is standing behind the school's embattled men's basketball coach — to a point.

<u>Frank Haith's</u> future has come into question after Yahoo Sports reported last week that a former University of Miami booster said he paid then-Hurricanes recruit DeQuan Jones \$10,000 to attend the school with Haith's approval.

Haith spent seven years at Miami before Alden hired him in April. It was a decision that surprised and disappointed many Missouri fans, given Haith's relatively low coaching profile and his 43-69 record in the Atlantic Coast Conference.

Alden discussed Haith for the first time Wednesday at a kickoff party for Missouri football boosters. Asked by The Associated Press if he supports Haith, Alden replied, "We support the NCAA process."

The NCAA has asked Missouri to not undertake its own inquiry but instead await the results of its broader investigation into the sweeping allegations by disgraced Miami booster Nevin Shapiro.

Shapiro, who is in federal prison after being convicted of running a massive Ponzi scheme, claims to have provided cash, cars, prostitutes and other impermissible benefits to 72 Miami football players and other athletes between 2002 and 2010 with the knowledge of at least six coaches and as many as 10 athletic department employees overall.

Alden briefly touched upon the situation in his remarks to boosters, noting that Haith met with the Missouri basketball team several days ago to discuss the matter. But he also emphasized that the alleged violations occurred at another school and singled out the returning basketball players as "a great group of guys."

"He's our coach," Alden said. "There's a process that he's involved with — that we're not involved with — so we're just going to let that play out."

Local radio ads promoting the Tiger Quarterback Club rally touted Haith's appearance at the event as recently as Monday. But the coach decided not to attend to minimize any potential distractions, said team spokesman Dave Reiter

"He wanted the focus to be on football," Reiter said.

Alden said he remains in regular contact with Haith. The two plan to attend a St. Louis Cardinals' game together — a two-hour drive from Columbia — on Thursday night.

The extensive report by Yahoo Sports on Shapiro's claims includes two photographs of the booster with Haith — one at a swanky Miami Beach restaurant and the other showing the pair with Miami president Donna Shalala at a bowling alley accepting what Shapiro said was a \$50,000 donation to the school's basketball program. The website also obtained telephone records showing 85 calls or text messages between the two over a five-year period

Before the story broke, basketball spokesman Reiter told Yahoo Sports that Haith assured him "he's had no involvement with this Mr. Shapiro guy. There's nothing." The website subsequently pulled that quote and replaced it with a school-issued written statement in which Haith pledged to cooperate with the NCAA but said was "instructed ... not to comment further."

"The reports questioning my personal interactions with Mr. Shapiro are not an accurate portrayal of my character," Haith said in the statement.

Missouri Chancellor Brady Deaton said last week that Missouri's coaching search turned up no evidence of any potential wrongdoing at Miami by Haith, whose high character was highlighted by both Deaton and Alden when the new coach was introduced in Columbia. Missouri's background check involved more than 20 people familiar with Haith, including NCAA and ACC officials, Deaton said.



Springfield zoo uses Mizzou name after donation

By Janese Silvey

Columbia Daily Tribune Wednesday, August 24, 2011

<u>The Dickerson Park Zoo in Springfield has renamed its tiger habitat after the University of Missouri to recognize the campus's \$50,000 donation.</u>

Chancellor Brady Deaton and Eric Woods, president of the Missouri Students Association, were in Springfield this morning to celebrate the new Mizzou Tiger Reserve at an event for alumni and supporters.

The university's donation is not coming from the general operating budget.

Rather, the \$10,000 to be paid annually over five years is coming from auxiliary funds from five departments and organizations, spokeswoman Mary Jo Banken said.

Student Affairs and University Bookstore and the student association will each contribute \$14,282.50; and Mizzou Online, the Mizzou Alumni Association and the College of Agriculture, Food and Natural Resources are each contributing \$7,145.

The money will be used to help the zoo care for its two 10-year-old Malayan tigers and expand its conservation efforts for tigers in Southeast Asia.

Mizzou Tiger Reserve is the first exhibit to be named after a university at Dickerson Park Zoo in Springfield, home of Missouri State University.

"This is actually a unique situation for us," said spokeswoman Melinda Arnold. "We have habitats in the zoo that are named after donors," but most were named during a fundraising effort during construction.

The partnership with the zoo is a scaled-down version of a student association suggestion last year that MU house a live tiger on campus.

Tim Noce, former MSA president, studied the feasibility of MU housing a tiger, similar to live tigers housed on the Louisiana State University and University of Memphis campuses.

After some backlash, Noce suggested that MU instead sponsor tigers at Missouri zoos.

Woods is excited about the university having a more prominent presence in southwest Missouri, "not an area that tends to have a lot of representation as far as students. So it's good for us that we are kinda getting out there in the rest of the state and building a reputation and base of support down there."

The student association also has attempted to partner with the Saint Louis Zoo.

Those negotiations are continuing, said Janet Powell, a spokeswoman for the Saint Louis Zoo.



Springfield zoo names tiger habitat 'Mizzou Tiger Reserve'

Tuesday, August 23, 2011 | 6:59 p.m. CDT

BY CARLOTA CORTES

COLUMBIA — Dickerson Park Zoo in Springfield has named its new tiger habitat the <u>Mizzou Tiger</u> Reserve.

The official announcement will be made at a Wednesday morning breakfast in Springfield's Hilton Garden Inn. MU Chancellor Brady J. Deaton, MSA President Eric Woods and zoo officials will participate.

Dickerson Park Zoo holds more than 150 different species of animals, including Jalil and Petra, the only pair of Malayan tigers. Jalil arrived less than one year ago, thanks to the Tiger Species Survival Plan.

"They (Jalil and Petra) have been put together a number of times," said Mike Crocker, zoo superintendent. "We hope they breed successfully."

The new name of the tiger habitat reflects MU's sponsorship of the exhibit.

"It is a way to recognize the contribution of the university to the zoo," said Melinda Arnold, the zoo's public relations director.

Dickerson Park Zoo and MU support the idea of preserving the endangered Malayan tiger. Mizzou Tigers for Tigers, founded in 1999, is the nation's first tiger mascot conservation program.

Springfield's zoo has also provided assistance for a program to defend Malayan tigers in Malaysia. Now the zoo is looking for another project to promote the survival of tigers.

ST. LOUIS POST-DISPATCH

In the lab • Research at Mizzou shows that lack of exercise may lead to type 2 diabetes.

Exercise can limit diabetes, study says

BY CYNTHIA BILLHARTZ GREGORIAN • cbillhartz@post-dispatch.com > 314-340-8114 | Posted: Thursday, August 25, 2011 12:30 am | No Comments Posted

When you hear what John Thyfault just found, you might never get off the treadmill.

Medical experts have known for awhile that people can control type 2 diabetes with exercise. Thyfault, assistant professor in the department of nutrition and exercise physiology at the University of Missouri, has not only begun pinpointing why that's true, but has found evidence that being a couch potato might even cause type 2 diabetes.

Thyfault recently studied people in normal daily living conditions rather than in a lab setting and found that even short-term inactivity directly affects the spikes in blood sugar that occur after meals. High spikes are a risk factor for developing type 2 diabetes.

"Reducing exercise or stopping it altogether, even for a few days, causes acute changes that are associated with diabetes," Thyfault said. "And they're changes that often happen before people gain weight or become obese."

According to the Centers for Disease Control and Prevention, the number of Americans with type 2 diabetes is increasing rapidly. About 79 million Americans have prediabetes, and as many as one in three will have type 2 diabetes by 2050.

Current physical activity guidelines recommend taking more than 10,000 steps a day, but the majority of Americans achieve less than half that amount.

For his study, Thyfault implanted continuous glucose monitors under the skin of 12 healthy and moderately fit volunteers ages 28 to 30, to measure their blood glucose levels over two, three-day periods.

During the first three-day period, the volunteers maintained their normal exercise routine which involved taking more than 10,000 steps a day. The monitors measured their glucose levels at three 30-minute increments after meals. The volunteers entered the lab on the fourth morning where they drank a beverage with 75 grams of sugar — that is 18 teaspoons — so Thyfault could measure changes in blood glucose and insulin over the next two hours.

Then it was on to the next three-day period, where they refrained from exercise and took no more than 5,000 steps. They did, however, keep the same diets as during the three-day period when they were active.

The results showed that during the three days of reduced activity their blood glucose levels spiked much higher after eating, compared to when they exercised.

Specifically, the levels were 42 percent higher 30 minutes after eating, 97 percent higher an hour after eating and 33 percent higher 90 minutes after.

On day four of not exercising, the volunteers drank the sugar solution again. Thyfault was surprised to find no changes in their blood glucose responses from the first time they drank the solution.

This, he says, was due to the body producing more insulin to compensate for reduced insulin sensitivity.

A lab-based test alone would have suggested that the volunteers didn't have blood sugar spikes after meals in a free-living condition and that acute inactivity doesn't lead to a rise in blood glucose because you simply produce more insulin to compensate for reduced insulin sensitivity.

"This study shows that lab-based tests don't always accurately capture what happens in free-living conditions," he said.



MU professor dies in Cornell Hall minutes before class

By Janese Silvey

Columbia Daily Tribune Wednesday, August 24, 2011

Minutes before he was supposed to teach a class on the first day of school, a University of Missouri law professor had a heart attack and died Monday.

Greg Scott was in the mezzanine at Cornell Hall when he collapsed, said University of Missouri police Capt. Scott Richardson. Two witnesses, including one student enrolled in his class, saw him and called 911.

Columbia fire crews were dispatched at 3:27 p.m. and responded at 3:31 p.m. Bystanders were performing CPR on him, and emergency crews also attempted to use an automated external defibrillator.

Scott was scheduled to teach an organizational ethics class at 3:30 p.m. in 212 Cornell Hall. The student who witnessed the incident informed classmates and asked them to wait in the room while emergency crews were in the hallway, said MU spokesman Christian Basi.

John Swenson, an associate teaching professor in management, has agreed to teach the course this semester, Basi said. Class was expected to continue this afternoon, with counselors on hand for students who need them. Counselors also were stationed at Cornell Hall yesterday.

Scott was a professor of legal research and writing and also taught in the Trulaske College of Business. He joined MU's faculty in 1996 after serving in the litigation division of the Missouri Attorney General's Office. MU School of Law was expected to hold a remembrance of him this afternoon. In a statement, law school Dean Larry Dessem praised Scott for his work at the university and as a Boy Scout leader.

"The width of Greg's smile was only exceeded by the size of his heart, and just this past week we saw Greg at his best in welcoming our newest students to the Law School," Dessem said. "Greg would have wanted us to remember him at his best and to smile through our tears. Please do so and say a prayer for someone who was such an inspiration and friend to us all."



Missouri law school remembers professor who died on first day of class

By Associated Press 3:20 p.m. CDT, August 24, 2011

COLUMBIA, Mo. (AP) — A 54-year-old University of Missouri law professor collapsed and died on his way to teach class the first day of school.

The Columbia Missourian (http://bit.ly/qr2DAk) reports that legal research and writing professor Greg Scott died on Monday afternoon after collapsing in a Cornell Hall hallway. The Columbia Daily Tribune (http://bit.ly/p05kBA) said Scott suffered a heart attack.

Scott was a 1988 graduate of the Missouri law school and a full-time faculty member the past 12 years. He previously worked for the Missouri attorney general's office and a Kansas City law firm and spent several years as an adjunct professor at Missouri.

The School of Law held a memorial service for Scott on Wednesday afternoon.



Students, friends, colleagues remember MU law professor Greg Scott

Wednesday, August 24, 2011 | 8:15 p.m. CDT

BY MELISSA GILSTRAP

COLUMBIA — <u>MU Law School professor Greg Scott</u> was always willing to "share his expertise, his humor and his home," R. Lawrence Dessem, dean of the MU School of Law, said Wednesday at a memorial service in Scott's honor.

Scott, a professor of legal research and writing, collapsed Monday afternoon as he walked into Cornell Hall to teach a class, according to a previous Missourian report. He was 54.

The lecture hall where the gathering was held couldn't accommodate all the family members, colleagues, former Boy Scouts, students, alumni and friends who showed up to honor Scott's life. Some students in attendance had known him for less than a week.

Scott, who was known for his comic antics, probably would have appreciated that there were more funny anecdotes shared than tears shed at the casual gathering held in Hulston Hall at the law school, friends said.

"He would always say if you're not having fun, you're doing it wrong," said Laura Sandstedt, committee chair for Boy Scout troop 707, which Scott led.

A slideshow shown at the service highlighted comments from student evaluations, such as "A plus" and "I was lucky to have him," along with funny emails he'd sent to students.

Greg Scott also submitted an evaluation of himself, in all capital letters: "PAY HIM MORE."

Tim Scott spoke to the crowd about his brother's big sense of humor and caring personality.

"He would introduce me as his taller, smarter, better-looking brother," he said. "I would introduce him as my brother, the lawyer who slept in his car."

Once while looking for a house, Greg Scott spent the night in his car instead of a hotel, his brother recalled.

"He'd spend more money on other people than he would on himself," Tim Scott said.

Greg Scott was also well known for his love of the outdoors. Mark Adadir, who was in Scott's Boy Scout troop 25 years ago, told the audience how caring he was.

Adadir recalled how Scott talked him through a rappelling experience on a Scout camping trip. "He had my back — for 25 years he's had my back," he said.

Former Chief Justice of the Missouri Supreme Court, Ann Covington, remembered how admired Scott was when he worked as a lifeguard while pursuing his undergraduate degree.

"I think I can represent legions of children and their parents at Stephens Lake in the early '80s, all who adore Greg," Covington said. "I know (they) would also share a love and thanksgiving for his life."

MU School of Law alumna Jennifer Bukowsky expressed her gratitude for his teaching.

"I think I'm a better lawyer because of him. He was also a very sharp legal mind, for all of his silliness," Bukowsky said. "We were lucky to have him here at the Mizzou law school."



Tim Parshall named director of MU Fellowships Office

Wednesday, August 24, 2011 | 6:40 p.m. CDT

BY RAYMOND HOWZE

COLUMBIA — <u>Tim Parshall, a graduate of MU and an employee there since 1987, begins his role as</u> director of the Fellowships Office Sept. 1.

Parshall, now associate director of the Assessment Resource Center, succeeds <u>Vicki Riback Wilson</u>, who held the position since 2005 when the office was founded.

The Fellowships Office assists students in applying for nationally competitive scholarships, grants and fellowships and helps them find opportunities to fund further study.

Parshall looks forward to again working directly with students. While he served as assistant director for research and educational service, Parshall taught "Learning Strategies for the College Student." In 2007, he took over as associate director of the Assessment Resource Center and had little contact with students.

The director of the Fellowships Office, part time under Riback Wilson, will turn into a full-time position when Parshall takes over.

"Vicki did a terrific job at getting things going," he said. "I hope to be able to expand on her success."

Parshall wants to increase the visibility of the program so more students can compete for scholarships and grants.

Parshall, who is from St. Louis, got his master's degree in English from MU in 1976.

"My wife and I love the town — we've both been a part of it since the 1970s," said Parshall, whose wife, Lynn Parshall, works at the Truman Veterans Hospital. "It's a great town and great university to work for."



Students overwhelm MizzouWireless

By Janese Silvey

Columbia Daily Tribune Wednesday, August 24, 2011

Record enrollment at the University of Missouri also means more people are trying to connect their gadgets to the university's wireless Internet — causing some headaches for students needing online access and for MU's Division of Information Technology.

"We were hit pretty hard" Monday "with all the new students," Director Terry Robb said.

Problems stemmed from too many first-time students trying to configure their laptops, smartphones, iPads and other devices to MizzouWireless. To do that, students have to go through a "Start Here" application process for each device, connecting with a temporary Internet Protocol, or IP, address.

MU started the school year providing 1,000 temporary addresses to students on one-hour time limits. The IT department has since upped that amount to 2,000 temporary connections available for 10 minutes. That means 2,000 students at a time have 10 minutes to get their devices configured to MizzouWireless.

For devices ready to use MizzouWireless, there are 255 connections available in each building on campus. In buildings where more students are trying to go online — such as the MU Student Center — IT has doubled the connections available.

Those changes have helped but haven't solved all problems, and students are airing their frustrations with MizzouWireless on Twitter. The social network has been abuzz this week with complaints from students not able to connect to the Internet.

"Wow Mizzou, you have 33,000 students paying tuition and you still do not have reliable wireless internet," senior Kurtis Davis wrote.

Junior Andrew Gibson tweeted that getting wireless service has been the most challenging part of school so far.

MU's Division of IT is fielding those online complaints with its own Twitter account, trying to solve specific issues one tweet at a time. Erin McGruder is the marketing specialist behind the account, and she has spent much of her week providing assistance to those complaining.

McGruder said the social media outlet is helping students who aren't familiar with more traditional help desk services.

"Helping students with Mizzou Wireless is a perfect example of why we use Facebook and Twitter," she said in an email. "Our basic strategy has been to monitor topics and volunteer information from our help stations or website to answer the specific needs of MU Tweeps. Most situations are resolved with just one or two tweets."

She's also using social media to remind students to disable Wi-Fi on laptops, phones and other devices not in use. If every student has four devices trying to connect, she wrote on MU's Facebook page, it would require 132,000 network connections.

McGruder said she doesn't mind the online complaints, though. Not only does it let her help students with individual issues, it also gives the department "early insight into the developing IT needs of the entire campus."



New wireless devices causing connection problems on campus

Wednesday, August 24, 2011 | 2:17 p.m. CDT; updated 11:32 p.m. CDT, Wednesday, August 24, 2011

BY ALEXANDRIA BACA

COLUMBIA— An "explosion of wireless devices" has strained wireless services to the breaking point on campus, the <u>director of MU's Division of Information Technology said Wednesday</u>.

"We are slammed with needs for Internet protocol addresses because there are so many new wireless devices," <u>Terry Robb</u> said.

University of Missouri IT technicians fixed a problem with the "Start Here- Mizzou Wireless" network for new users Monday by increasing the number of IP addresses available to new users and decreasing the amount of time allowed on that IP address.

But that only took care of one of three problems.

This year, the wireless network is hosting about 3,700 devices at any given time, Robb said, up from about 900 devices at any given time last year. Robb noted that one person could be carrying three or four devices.

Students are carrying phones, e-readers, laptops and tablets and each device requires a unique IP address, Robb said. Last year, it was mostly phones and notebook computers using the wireless network.

"We don't have a limit on the total number of IP addresses for wireless. We just need to allocate them properly," Robb said, adding that his division is still trying to figure out which buildings have the heaviest network traffic.

There are only so many IP addresses assigned to each building on campus Robb said. The challenge has been increasing the number of IP addresses for those high-traffic spots, he said.

Wireless users can call 882-5000 to report where on campus they are experiencing problems with the network.

To make matters worse, a "bug" in the software that controls where wireless connections are routed is causing the central wireless control equipment to be overloaded. For wireless users on campus, this means that the equipment is unable to process network connection requests. IT technicians on campus were working to reconfigure the problematic software.

Technicians were hoping to have the problems with Mizzou Wireless resolved by the end of Wednesday.

"We want to get it done as fast as we can," Robb said.

Mizzou Wireless users can access status updates from the MU Division of IT on <u>Twitter</u> or the UM IT systems status <u>website</u>.